Further to previous updates on this matter, following the Select Committee findings in January 2013, the Council commissioned an independent Flood Risk Assessment and Evacuation Plan to assist with the daily management of the chalet park and in particular, the Closed Season. This work was completed and the full report and Evacuation Plan can be found on the Council’s website. The main recommendations of the FRA are:

That the Closed Season should be extended to the months of November, December, January and February each year and that leases which are renewed do not exceed 31 March 2021. Council Scrutiny panels have met to consider the findings of the report however the meeting of Cabinet has been deferred pending further information on the Flood Risk Assessment. As soon as this information is available the Council intends to request that Black and Veatch review their findings in light of any new information and this can then be presented back to Scrutiny at the earliest opportunity prior to going back to Cabinet.

For chalet owners whose lease has expired but renew their lease when their chalet is sold, the new lease will contain provisions to take into account the final recommendations of Cabinet.

Advisory Note
For those chalet owners that currently have a lease that has not expired, the Council will continue to maintain the Closed Season within that lease. However all chalet owners should be aware of the report from Black & Veatch and are encouraged to adhere to any identified increased risks.

North East Lincolnshire Council and Cofely, working in partnership to deliver a stronger economy and stronger communities.
The numbers that you may find most useful are:

- **Main Council Switchboard**: 01472 313131
- **Security Control Room**: 01472 325715
- **Council Tax, Business Rates and Benefits**: 01472 326287
- **Waste Collection and Disposal**: 01472 326288
- **Planning, Building Control and Council Assets**: 01472 326289

For more information on the golden numbers and the services that sit within them, please visit: [www.nelincs.gov.uk/contact-us](http://www.nelincs.gov.uk/contact-us).

### DEBT RECOVERY

As the financial year end approaches the Council Finance team will be actively reviewing debt on the Humberston Fitties so all chalet owners are urged to pay their Service Charge in accordance with the lease is reviewing to avoid more formal action.

### COUNCIL TELEPHONY CHANGES AND UPDATED CONTACTS

The numbers that you may find most useful are:

- **Main Council Switchboard**: 01472 313131
- **Security Control Room**: 01472 325715
- **Council Tax, Business Rates and Benefits**: 01472 326287
- **Waste Collection and Disposal**: 01472 326288
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### LEASE RENEWALS

The Council recognises that there are a number of chalet owners who have leases that have now expired. As has been stated previously, those chalet owners are effectively ‘holding over’ on those terms and at the Cabinet Meeting on 13 October 2014, the Leader of the Council gave his assurances that these leases will be renewed.

It is still intended that the leases will be renewed with a recommended termination date of no later than 31 March 2021 however before this happens the Flood Risk Assessment and its ultimate findings will first need adopting by Cabinet and there will also be a need to conclude the outstanding 2011 Rent Review.

### 1 APRIL 2011 RENT REVIEW

The Rent Review for 2011 is still outstanding and for those chalet owners who have contested the revised rent, the matter is in the hands of the Arbitrator. The Arbitrator has stated that it is his preference to deal with the cases collectively as this would be the most cost effective way of progressing the matter. Chalet owners are therefore urged to contact the Arbitrator.

The Arbitrator has reminded the Council that in the absence of being able to deal with all those in dispute collectively, it might be necessary to progress all cases on an individual basis. This will involve a significant amount of extra work for the Arbitrator and could have considerable cost implications for all the parties involved (both the Council and individual Chalet owners subject to the rent review) when the Arbitrator comes to consider the award of his costs.

Whilst the Council cannot advise chalet owners on how to act or respond, the comments and views of the Arbitrator should be considered seriously.

### FOR GENERAL FITTIES ENQUIRIES PLEASE CONTACT THE ESTATES & VALUATION TEAM:

- **Jayd Cowdroy**: Trainee Surveyor, 01472 324 668, Jayd.cowdroy@nelincs.gov.uk
- **Christopher Hanson**: Senior Surveyor, 01472 324 671, Christopher.hanson@nelincs.gov.uk
- **Marie Moody**: Surveyor, 01472 324 660, Marie.moody@nelincs.gov.uk

You can check flood warnings and river levels on the Government’s website at: [https://www.gov.uk/check-if-youre-at-risk-of-flooding](https://www.gov.uk/check-if-youre-at-risk-of-flooding)

You can also register with the Environment Agency on the Floodline Warnings Direct service on their website at: [https://fwd.environment-agency.gov.uk/app/olr/home](https://fwd.environment-agency.gov.uk/app/olr/home)

You can ring the **Floodline** on their 24 hour service on Telephone: **0345 988 1188** (Please note call charges may apply).